VOICES FROM THE FIELD

From Persons Served:

This year, Kindale received an outstanding **98% satisfaction** score from Persons Served across residences and day programs.

From Staff:

This year, Kindale achieved a strong **85% satisfaction** score from staff across all programs.







LOOKING AHEAD

- Continuing improvements in communication and inclusion
- Rolling out new staff training and wellness supports
- Building stronger, person-centered residential and program services
- · Staying CARF-ready with quality and safety at the core

THANK YOU FOR BEING PART OF IT

To our staff, families, persons served, and community: you make Kindale what it is. Let's keep moving forward together with kindness, purpose, and pride.





On **Thursday, July 10**, Kindale held its Annual General Meeting, a time to reflect on our collective accomplishments, share stories of growth, and look ahead with renewed energy.



AGM 2025 HIGHLIGHTS

Date: July 10, 2025

Attendees: Staff, Board Members, Persons Served, Families & Community Partners

Format: In- Person & Virtual

Key Highlights:

- Annual report for the year 2024-2025
- · Launch of the "Performer of the Quarter" Recognition Program
- · Financial Transparency Report
- CARF Accreditation Preparation Underway



"It's been 66 years of strong relationships, growth, and resilience. We're proud of what we've built together and even more excited about what's ahead. Thank you for being part of the journey."





















